

TERRY COUCHMAN
9615 WESTERFELD DR. NE
ALBUQUERQUE, NM 87111

Sandia Hearing Aids
c/o Chrissy Pease
3301 Menaul NE
Albuquerque, NM 87107

Dear Mrs. Pease,

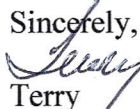
I want to thank you for your encouragement and guidance in helping me understand my hearing loss and the alternatives to alleviate the problems I was encountering. By inviting me to Sandia Hearing Aids for an evaluation really put me on the road to a better life.

I would like to extend my gratitude to Cynthia Goranson who did my evaluation and explained the best solution to my situation. She is a very professional, friendly and competent individual and I truly enjoyed working with her. I felt so at ease with her through the whole process and was never intimidated to make a decision without weighing all my options.

I have been wearing my hearing aids for three months and my life has been enhanced by using them. My wife is very grateful that I made the decision to wear hearing aids. We are able to carry on conversations without having to ask her to repeat what she said. We are able to watch television at the same sound level, whereas before, I would have to increase the volume which would be too high for her.

My family and friends have noticed my ability to hear them without saying What?, Pardon me, Huh?. It is so enjoyable to go to a restaurant or party etc. and hear what is going on.

Thank you and Cynthia for giving me a more enjoyable life.

Sincerely,

Terry